

Noord-Brabant Innovation for Demographic Change

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Kent Adult Social Services

KASS offers a wide range of services to the citizens of Kent

- 45,000 people supported
- Budget
 - Gross £475m
 - Income £124m
 - Net £351m

Kent Adult Social Services Provides:-

- ❑ Care and support
 - People with community care needs
 - Older people
 - People with learning disabilities
 - People with physical disabilities
 - People with sensory disabilities
 - Mental health

- ❑ Support for carers

- ❑ Safeguarding vulnerable adults

- ❑ Supporting People

- ❑ Gypsy and traveller sites

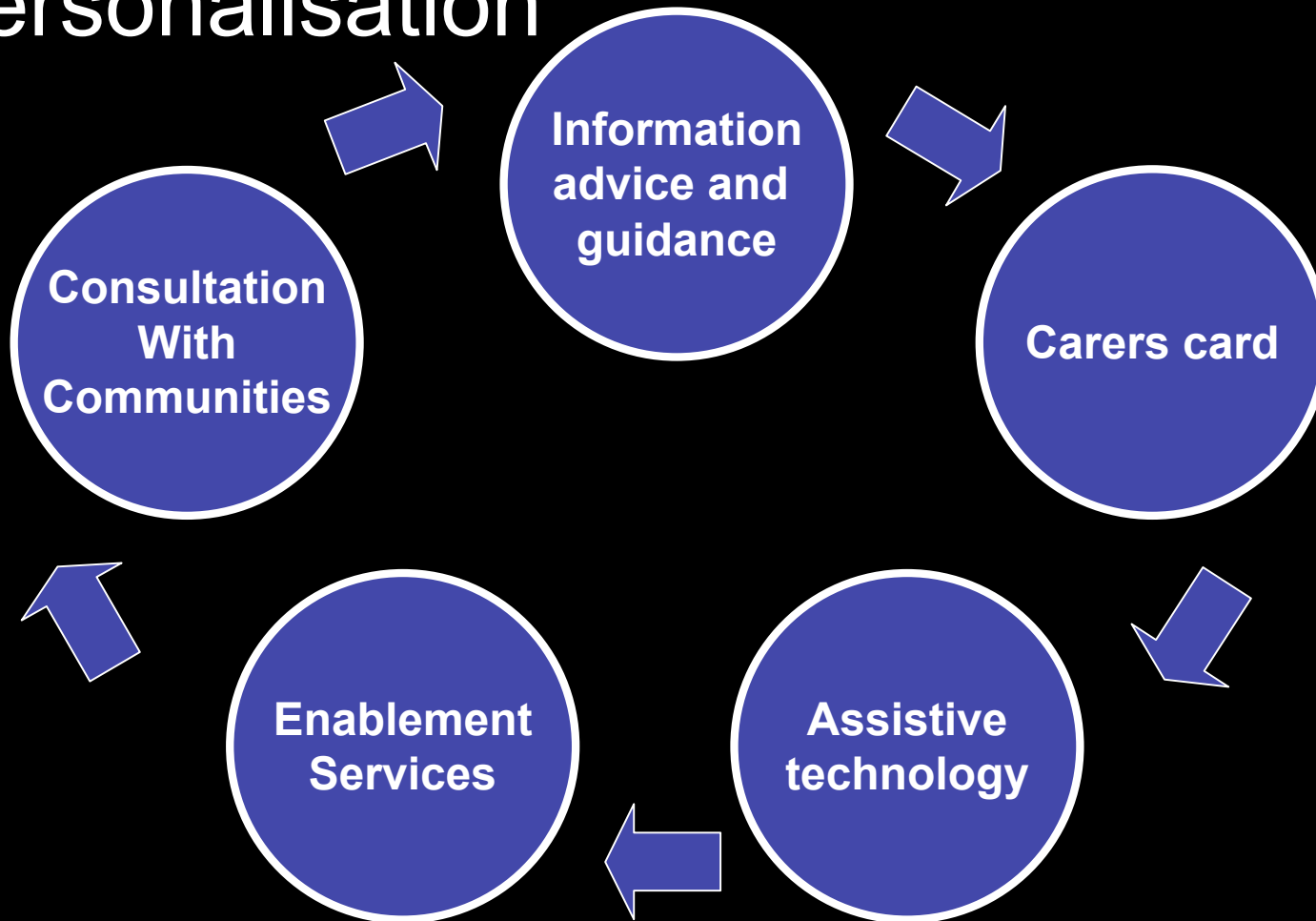
How we do it ...

- ❑ Assess needs
- ❑ Commissioning care and support
 - In-house services
 - Independent sector
- ❑ Joint working with health services
- ❑ Working with partners

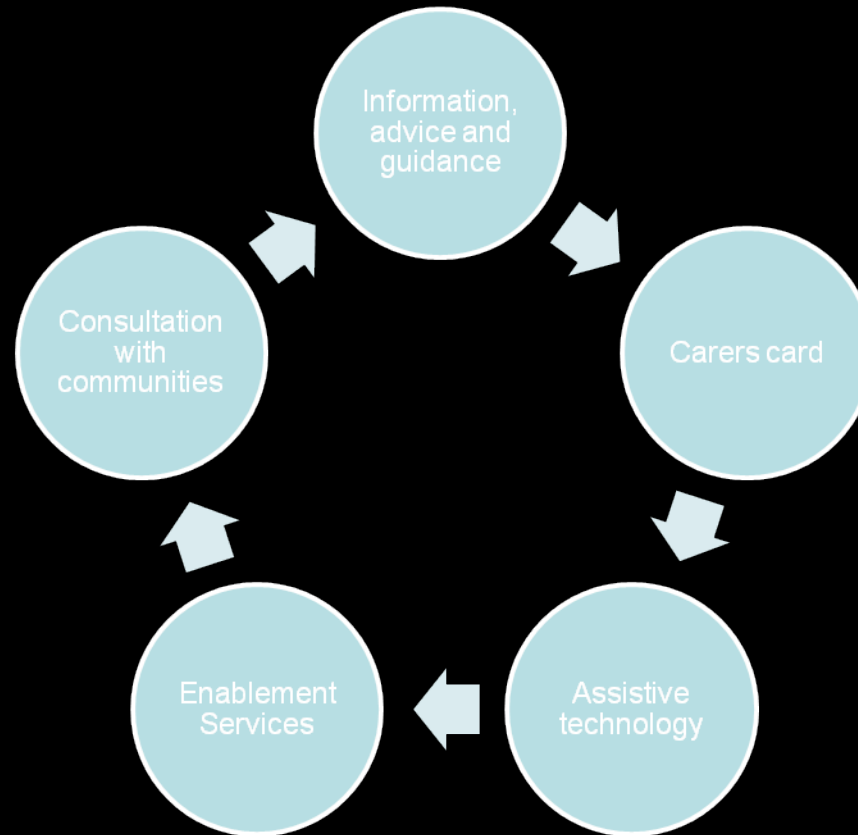
How we do it ...



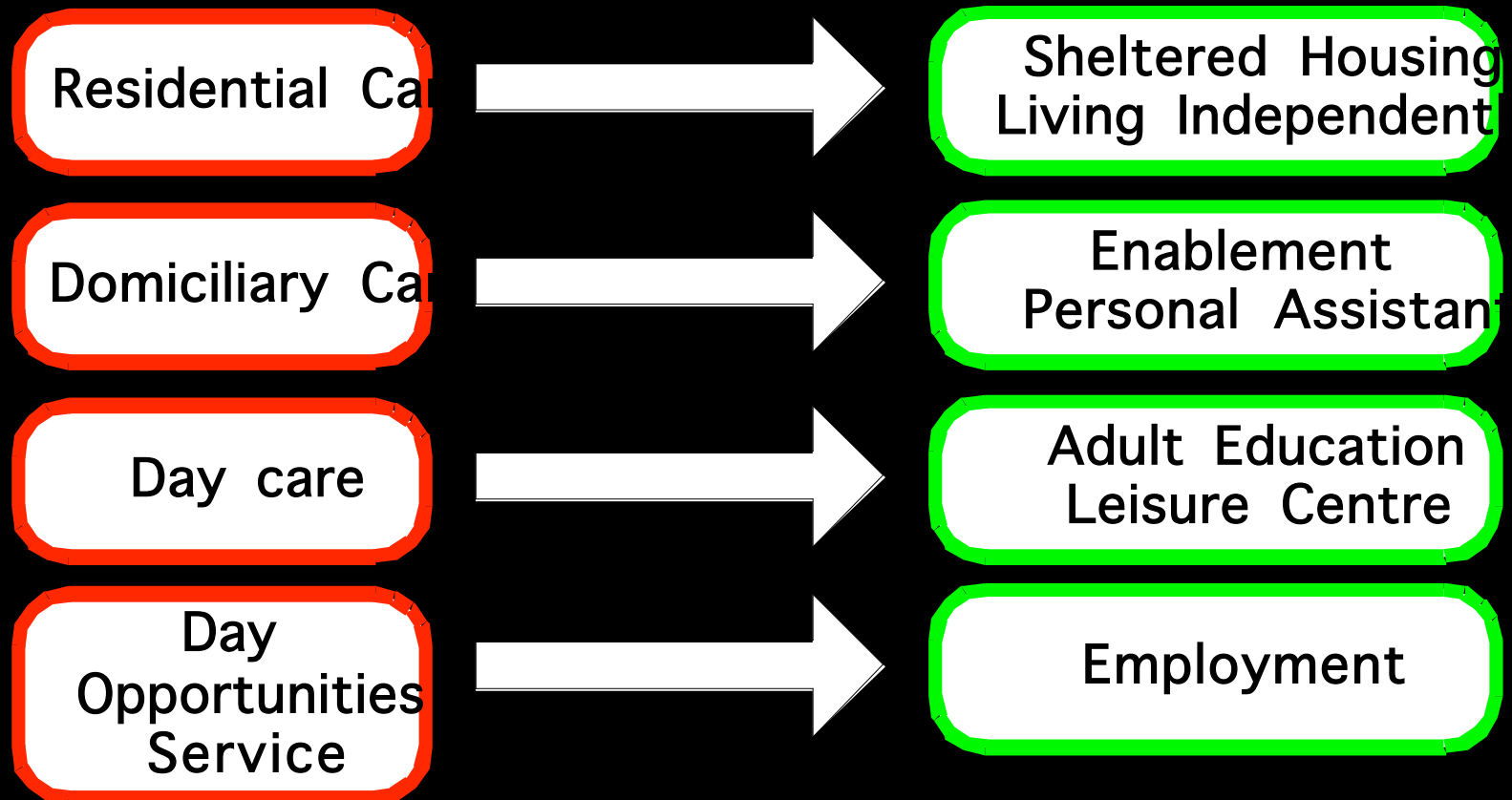
Personalisation



Personalisation



New ways to deliver services in Kent



Kent Adult Social Services



Kent County Council

Accessibility | Help | Languages | Listen to page | A A A

A to Z of Services | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z

Adult protection



Safeguarding adults means protecting vulnerable adults from abuse for example harm and exploitation.

Every adult's right to live in a safe environment free from abuse can take many forms and may include physical, sexual abuse, financial abuse, psychological abuse, and discriminatory abuse.

breach of an individual's rights which may be a deliberate but it may also happen as a result of negligence or ignorance. The vulnerable adult may be persuaded to agree to something against their will or because they do not fully understand the consequences of their choices or actions.

A vulnerable adult is defined as an adult (a person aged 18 or over) who is or may be in need of community care services by reason of mental or other disability, age or illness; and who is or may be unable to take care of him or herself, or unable to protect him or herself against significant harm or exploitation'.

KENT & MEDWAY SAFEGUARDING VULNERABLE ADULTS COMMITTEE

What to do in an emergency

Groups and committees

Leaflets and publications

Multi-Agency Safeguarding Vulnerable Adults Adult Protection Policy Protocols and Guidance for Kent and Medway

Revised January 2019

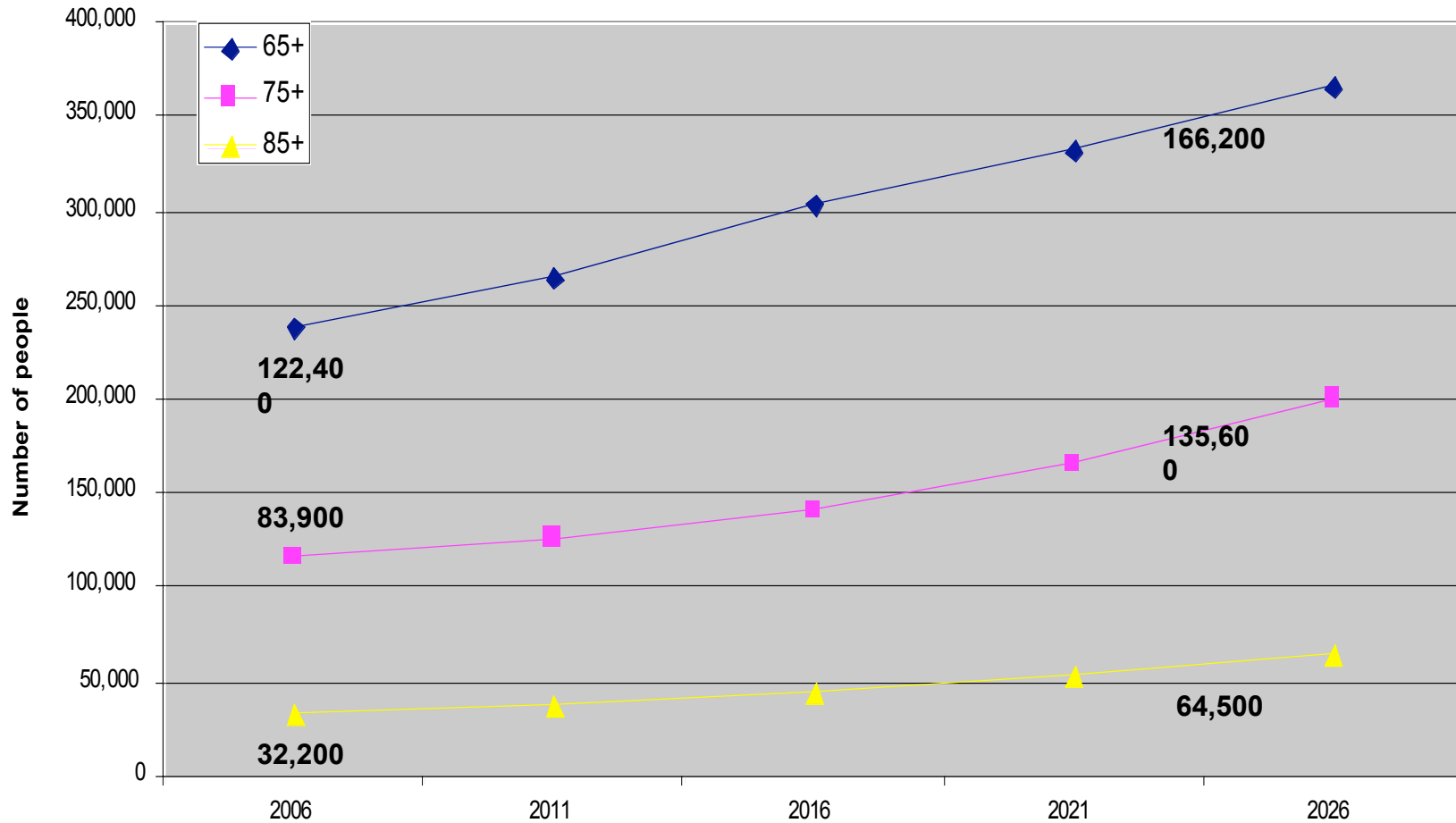
- Kent County Council Social Services Directorate
- Medway Council Community Services Directorate
- Health Teams in Faversham and Medway
- Fairfax Police

Market Shaping

- ❑ Personal Budget holders/Self Funders
- ❑ Good variety
- ❑ Affordable
- ❑ Providers responsive to demand
- ❑ Information and advice

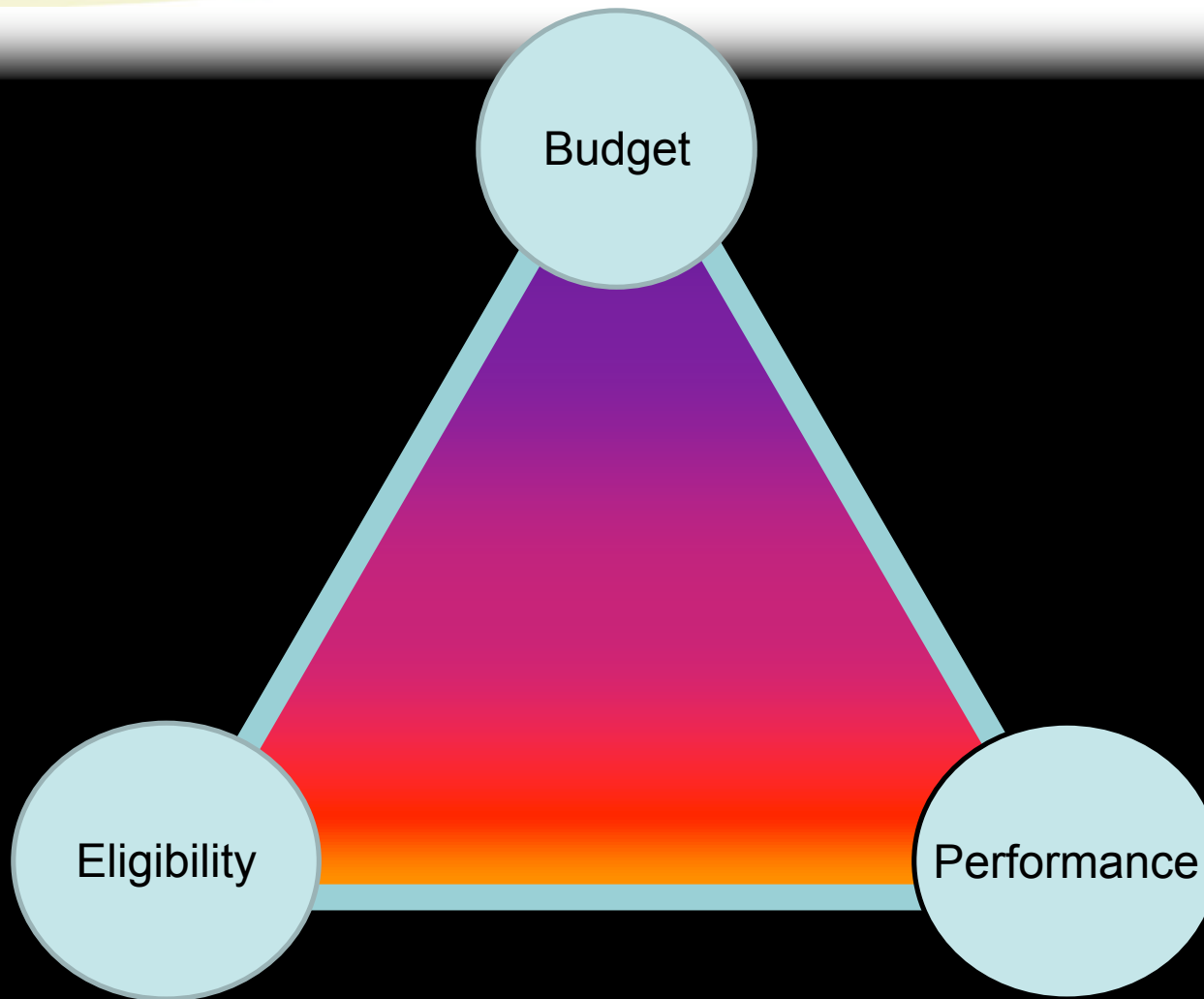
Kent Adult Social Services

Forecast of older people in the KCC area

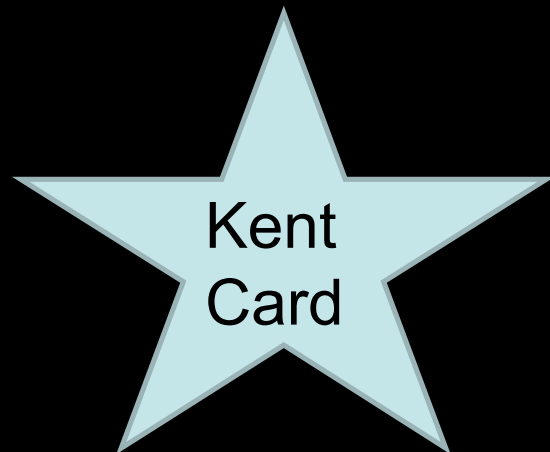


Source: South East Plan Strategy-based forecasts (Nov 08), Research & Intelligence, Kent County Council

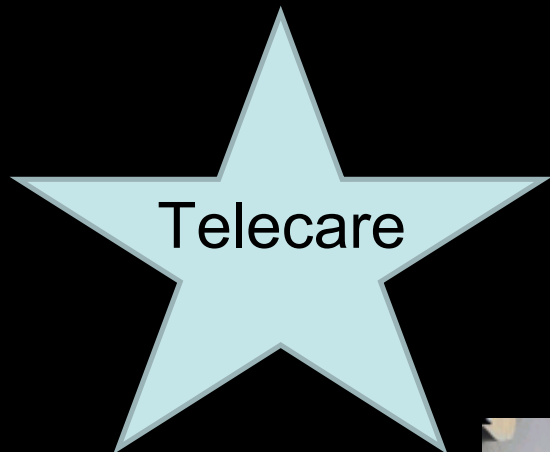
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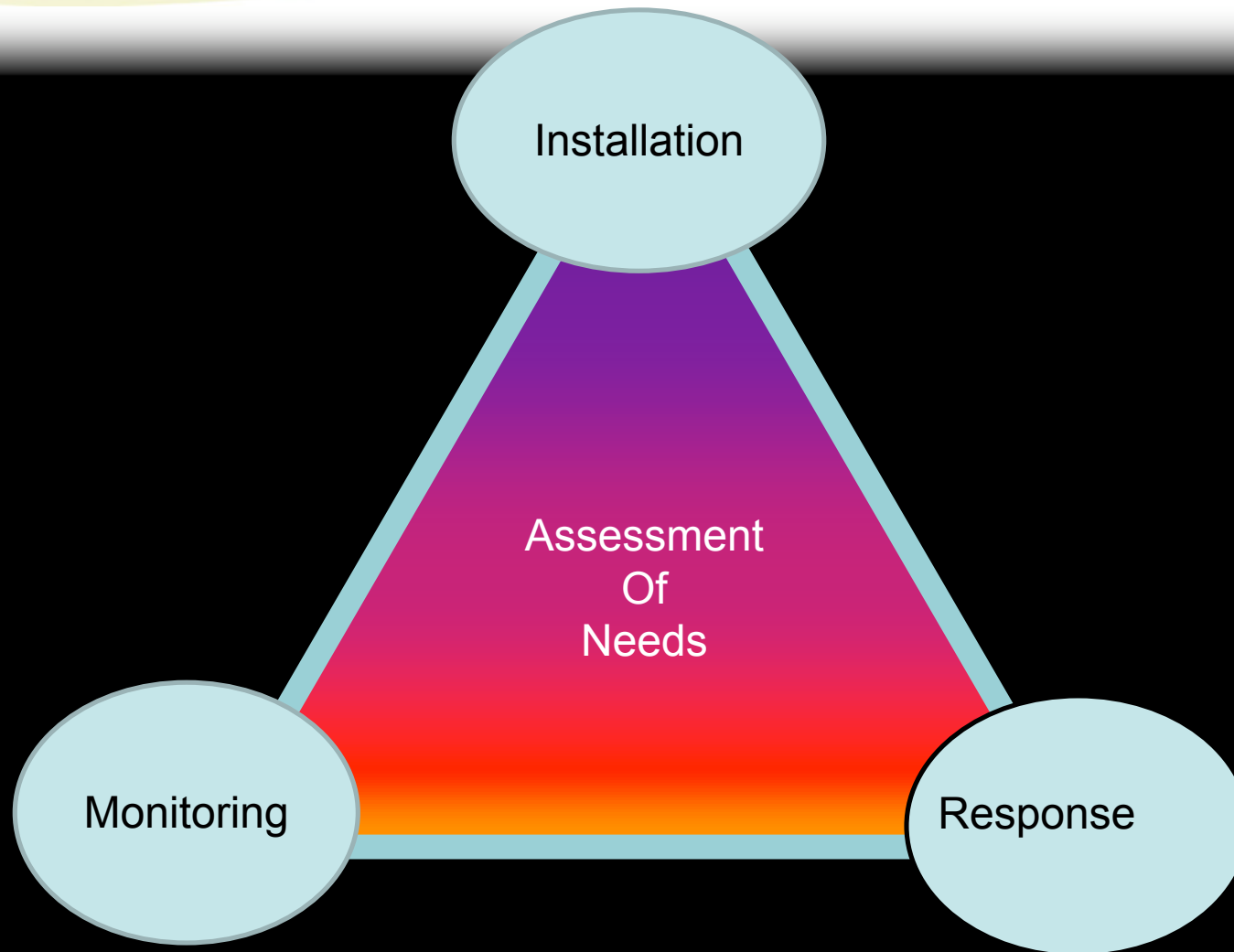
Using innovation to compliment support mechanisms



Using innovation to compliment support mechanisms



Kent Adult Social Services




Telehealth, telecare and Whole Systems Demonstrator

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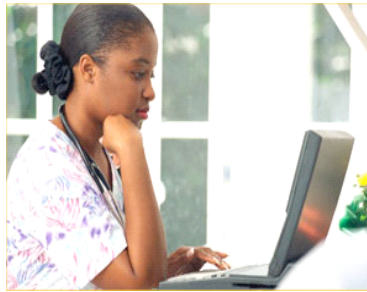
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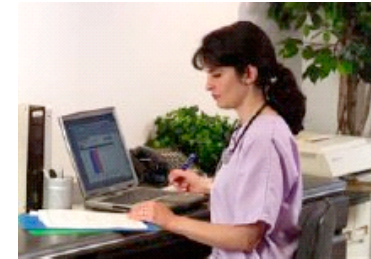
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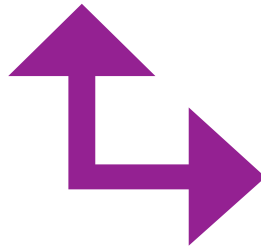
Social Care professional



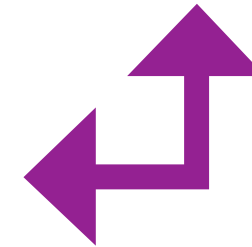
Health Care professional



**New vision
Modernise
Working
together**



Single-Assessment Process



Care Planning
CP Review
Well Being
Independence
Prevention
OT Help



Vital Signs
Monitoring
Healthy
Behaviours
Health Education
Mental Health

A contribution to the overriding goal of promoting independence

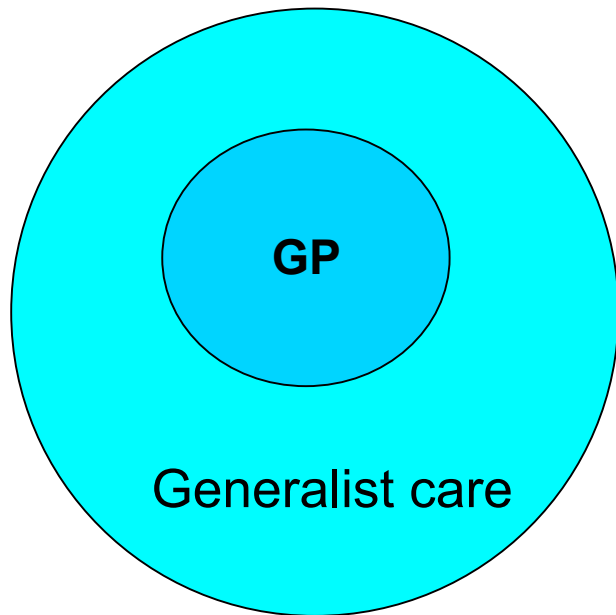
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Delivery models



Complimentary not a driver



Tool in the bag

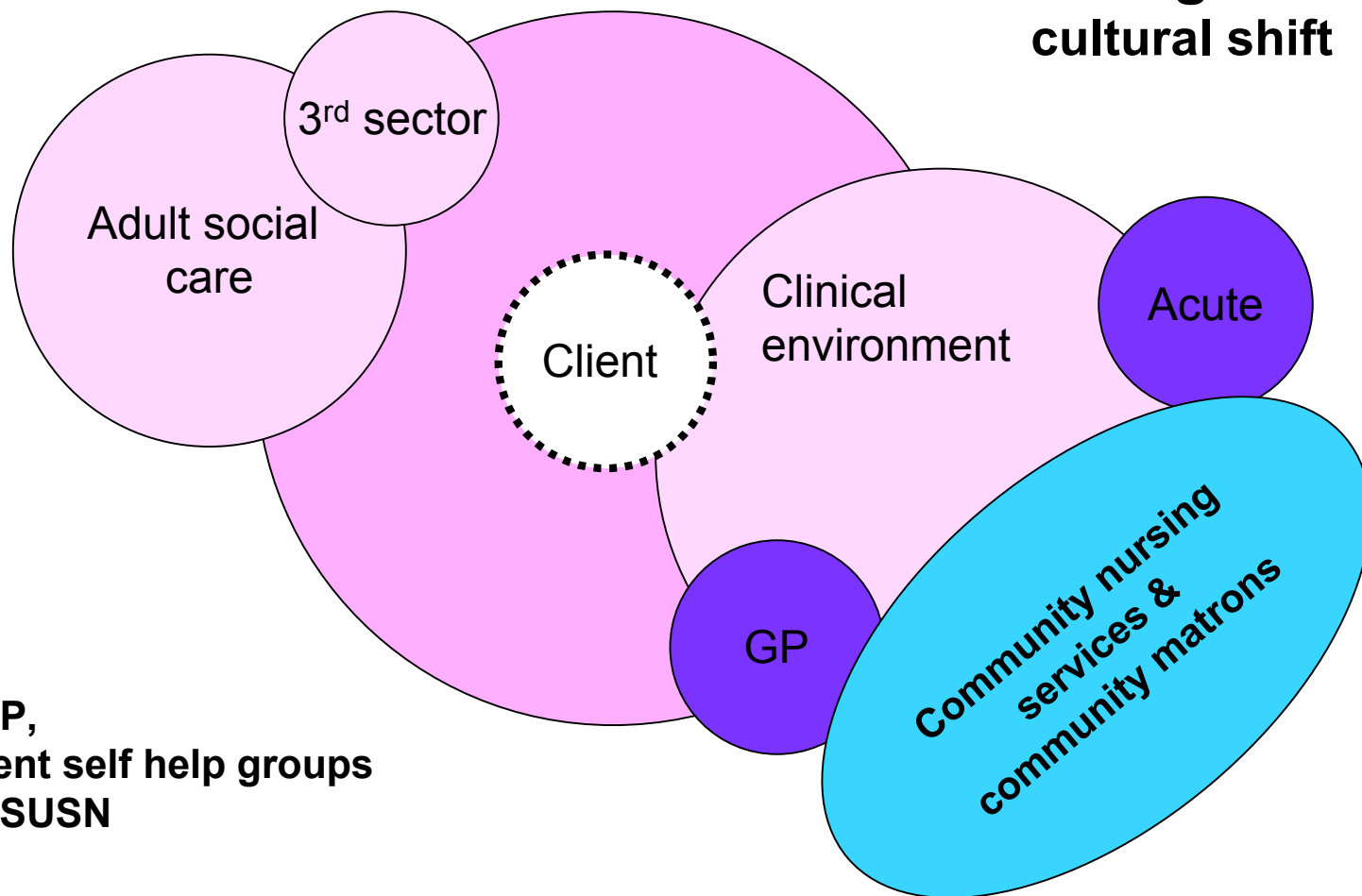
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Success criteria

- ❖ Service delivery models
- ❖ Inclusion criteria
- ❖ Target the correct patients
- ❖ Case finding & data quality
- ❖ Easy to use technology for both patients and clinical staff
- ❖:Having the right staff in place with the right competencies and attitude
- ❖ Patient regularly lays data and clinical staff regularly monitor
- ❖ Active support for the patient

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Overcoming Challenges cultural shift



EPP,
client self help groups
THSUSN

Time investment

- ❖ Infrastructure & Resources
- ❖ Partnerships & Relationships
- ❖ Marketing

What is WSD?

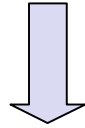
- ❖ Linked to White Paper 'Our health, our care, our say', 2006
- ❖ Funded by Department of Health
- ❖ Programme runs over 2 years
- ❖ Independently evaluated: Oxford, UCL, LSE, U. of Manchester, Nuffield Trust, Imperial College London-Tonaka trust
- ❖ 4 work streams: Telehealth, Telecare, Integrated IT, SAP/ICP
- ❖ Opportunity to evidence the benefits to clients/patients and their carers
- ❖ Builds on existing good practice

Overview of the study

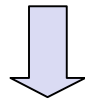
- ❖ Randomised control trial
- ❖ 2000 participants :
1000 in intervention and 1000 in control
500 for each technology.
- ❖ GP critical to the trial
- ❖ HF, COPD, Diabetes type 2
- ❖ People aged 18 and over meeting the FACS
criteria

Kent Adult Social Services

Engage GP/Social Care Team



Identify eligible people and send 'Data Sharing Letter'.



Visit 'Yes' people and recruit



Site Survey/assess needs and install.



Begin monitoring

Thank you for listening.

Any questions?

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